

Be Central was launched by industry professionals with over two decades experience in the property market in Scotland and is based in Glasgow.

Having a prestigious track record within the industry it soon became apparent from consultation that clients needs were outgrowing standard industry practise and a niche market was evolving.

Be Central approached the market with fresh eyes, a desire to be innovative with no prescriptive ideas on how it should be – rather a passion for how our clients want it to be.

### **Technology and accessibility**

Investors and individuals seeking rental accommodation are receiving thousands of messages every day, with continued advances in the speed of technology, new information is coming at us faster and more frequently than ever before and it is not slowing down.

Subsequently our clients now demand high speed of response, 24hour/7 day a week services, technology as standard and straightforward, comprehensive contractual agreements.

### **Letting Security**

With the improved accessibility to information our clients are acutely aware of the need to have comprehensive security in relation to all financial, vetting, property maintenance and emergency services.

### **Legislation**

Legislation in relation to the property industry is changing continuously for the developer, investor, tenant, landlord and service providers. Our customers, service providers and tenants understand the importance we place on compliant service partners to safeguard all parties working with our business.

### **Lifestyle Choices**

Property is always likely to be the single largest investment you will make in a life time and in recent years more information has been available to us to help make the right property choices. Detailed information on the property dimensions, amenities, facilities, location and services is desired now as standard and a ready made life style or vision created by fully furnished properties and purchase choices.

### **Letting Changes Happen**

These are just some of the changes which influenced Be Central's new and invigorating services, all of which are incorporated in our offering. We aim to keep pace with change by employing innovative community and client lead services.

**We will stay ahead by anticipating our client's needs through regular communication and the right people, in the right jobs who understand and can deliver the high service levels our clients rightly demand. Simply a lettings business.**

## LETTING

Be Central aim to bring a new dimension in letting. Today's discerning customer desires a very high standard of service to meet the demands of their busy lifestyle and we aim to deliver simply this.

With the introduction of Be Central we offer the Scottish Market place a letting service that will meet the demands of any person's busy lifestyle by saving time, energy and money.

### Our full letting and management service includes:

- Detailed inventory and property inspection
- Full tenant vetting and reference procedure
- Tenant induction and management programme
- Concierge services
- Out of Hours 24hour/365days a year
- Monthly rent collection and clear statements
- Management of all repairs and maintenance
- Property marketing

### Tenants of Be Central can expect:

- The security that all tenants undergo a thorough vetting and reference procedure
- The assurance that all properties undergo a thorough pre and post let inspection
- A simple and fair reservation process
- A simple rent collection process
- A simple and fair lease document
- A simple yet comprehensive induction programme
- Proactive management of all repairs and maintenance
- Out of Hours service 24hour/365days a year
- Emergency repair services
- Concierge services
- Effective communication

Be Central are proud of our new and invigorating services. If you wish to discuss our innovative community and client lead services then call us today to discuss the care levels you rightly deserve.

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